

2020 Terms and Conditions

Your Travel Price Includes:

- Quality hotel accommodations.
- Entrance fees for attractions described in the itinerary.
- Meals as specified in the itinerary.
- Country Travel DISCOVERIES' Director or Representative.
- Modern transportation as specified in the itinerary.
- Luggage handling of one suitcase per person at hotels.
- Gratuities for included meals.
- Government imposed taxes, fees and airline fuel surcharges.

Your price does not include: Transportation from your hometown to the tour's depart/return city, personal purchases, laundry and cleaning, telephone calls, optional land and shore excursions, optional NTA Travel Protection, some meals, passport and visa fees, port taxes, airline imposed baggage fees on air flights, gratuities to airport baggage porters, motorcoach drivers, cruise personnel and tour directors. Some tours do not include airport shuttle service to your hotel or vehicle parking.

Payment Schedule: Each reservation must include a \$250 per person deposit (except Oberammergau's Passion Play, which requires a \$500 per person deposit) to be credited toward your final payment. Final Payment is due 60 days prior to your departure except for Oberammergau's Passion Play (due 150 days prior), European River Cruises (due 120 days prior) and Best of Alaska (due 95 days prior). You will receive an invoice stating the exact due date. If final payment is not received by the due date, a \$50 per person late fee will be assessed or your reservation may be cancelled. Payments can be made by check or credit card.

Travel Prices: The travel prices listed in our catalog and related materials are based on currency exchange rates in effect as follows:

- 2020 Europe & Canada - July 10, 2019
- Oberammergau's Passion Play - June 4, 2018

All travel prices are subject to revision in the event of a fluctuation in tariff, currency rates, or other factors which are beyond our control. In addition, fuel surcharges and departure taxes are subject to revision until time of airline ticketing which is approximately 30 days prior to departure. Every effort has been made to publish accurate pricing. We reserve the right to correct errors. Prices are quoted in U.S. dollars.

Change Policy: Changes to a reservation such as departure date or traveler name will incur a \$25 per person transfer fee. In addition, any penalties or fees imposed by our suppliers will be charged. If this change or a change to your pre/post-tour hotel is made within 65 days of departure, you will also be responsible for any penalties or fees imposed by our suppliers. All changes are subject to availability. Optional excursions become non-refundable 14 days prior to departure.

Eligibility and Mobility: To fully enjoy your travel experience, you should be in good physical and mental health. If you have any physical or mental limitations, please advise us of your situation when making your reservation. Travelers who require assistance must be accompanied by an able companion who will provide all necessary assistance, and may not be able to participate in all stops. We reserve the right to decline or remove anyone whose health or behavior impacts the safety, welfare or enjoyment of the group. There are times when a good deal of walking is involved in our tours. Those who have difficulty walking should consult with their doctors before deciding to travel. Due to the nature of our tours, we are unable to accommodate travelers using mobility devices.

Cancellation & Refund Policy: In the event you need to cancel your reservation, we must receive your cancellation notice in writing, and it will become effective only when received by Country Travel DISCOVERIES, LLC (CTD). Refunds will be processed within 15 business days upon receipt of written cancellation. If you leave a tour in progress, you will not receive any refund.

The cancellation fee per person will be determined by the number of days remaining until your tour departure date (day of departure is counted as Day 0) and are as follows:

U.S. & Canada Destinations:

(Except Best of Alaska, Canadian Rockies & Glacier Nat'l Park & Opryland Christmas)

45 or more days.....	\$100
44-31 days.....	\$250
30-15 days.....	25% of the tour price
14-8 days.....	50% of the tour price
7 days or less.....	No refund

European River Cruise Tours:

121 or more days.....	\$250
120-91 days.....	25% of the tour price
90-61 days.....	50% of the tour price
60 days or less.....	No refund

Oberammergau's Passion Play:

150 or more days.....	\$500
149-121 days.....	\$750
120-61 days.....	50% of the tour price
60 days or less.....	No refund

Opryland Christmas:

90 or more days.....	\$100
89-61 days.....	\$250
60 days or less.....	No refund

Costa Rica, Holy Land, Europe

(Except European River Cruise Tours and Oberammergau):

91 or more days.....	\$100
90-61 days.....	\$250
60-31 days.....	50% of the tour price
30-15 days.....	75% of the tour price
14 days or less.....	No refund

Best of Alaska & Canadian Rockies & Glacier Nat'l Park

181 or more days.....	\$100
180-91 days.....	\$250
90-61 days.....	25% of the tour price
60-31 days.....	50% of the tour price
30-15 days.....	75% of the tour price
14 days or less.....	No refund

In the event of cancellation by CTD prior to departure, you will receive a refund of monies paid, which is processed within 15 business days. In the event of a tour being canceled due to circumstances beyond CTD's control, monies not returned by tour suppliers could be withheld from refund.

Airline tickets are often non-refundable after ticketing.

Transportation to/from Destination: Airline and other transportation arrangements should not be purchased until you receive our "Get Set" Mailing which includes the required arrival times into our starting city on the day your tour begins and suitable departure times on the final day of our tour. CTD will not be responsible for change fees, including any non-changeable airline or other transportation tickets that are purchased at any time, unless a change in itinerary is announced by CTD after the Get Set mailing arrives.

Pre/Post-Travel Lodging: Extend your vacation in the tour's Depart/Return city, or arrive early to avoid any unforeseen travel delays. This cost will be added to your invoice.

Entry Requirements: A valid U.S. Passport is required for air travel to/from the U.S. U.S. citizens crossing by land need to present a valid U.S. Passport, a U.S. Passport Card or a WHTI-Compliant Travel Document for travel to/from the U.S. Passport applications are available at your local post office or online at <http://travel.state.gov>. If your passport is other than U.S. issued, please advise us in writing as other documentation may be required. Some countries require a minimum period (generally 6 months) from scheduled return date of your trip until passport expires.

Failure to present proper proof of citizenship can result in denied entry, and you may not be able to join and/or continue with our tour. CTD will not be responsible for the accuracy of your citizenship documents or any additional costs incurred due to incomplete documentation. All passengers should check with the appropriate consulate for entry requirements.

Disclaimer of Liability and Release: Country Travel DISCOVERIES (CTD) acts as an independent contractor that arranges travel-related services for tour packages. Neither CTD nor their agents or affiliates act as your agent or as an agent for others who provide services in connection with any tour, including, but not limited to, hotels, restaurants, sight-seeing and transportation. These service providers also act as independent contractors. CTD, its agents, direct and indirect owners and affiliates and the tour operators shall not be responsible or liable for any loss, damage, injury, death, delay or inconvenience arising out of or related to any act, omission, negligence, accident, error or default of any company or person engaged in providing such services or any defect in any vehicle or other equipment, and they shall not be responsible or liable for other occurrences and conditions that are beyond their control, including, but not limited to, strikes, theft, weather, acts of terrorism and acts of God. You agree to defend and indemnify CTD and its agents, owners, affiliates, employees and their successors, and save them harmless from and against any and all liability, damages, costs and expenses, including reasonable attorneys' fees, arising from any act, omission, negligence, accident, error or default of any independent contractor to the fullest extent allowed by law.

You agree to release CTD, its agents, direct and indirect owners and affiliates from all such liability and to look to those who provide services in connection with your tour for recovery of any loss, damage, injury, death, delay or inconvenience. CTD reserves the right to decline or remove any person as a member of a tour and to change the itinerary including accommodations or to withdraw any or all tours or portions thereof. If this is necessary, we will resume the scheduled itinerary as soon as possible. If any tour must be withdrawn by CTD prior to tour departure, liability is limited to a refund of money received by us.

Abbey Tours, Dublin, Ireland; Agritours Slovakia, Zvolen, Slovakia; Appina Travel, Gauting, Germany; Amish Heartland Tours, Millersburg, OH; Diesenhaus/Unitours, TelAviv, Israel; Fly My Group, Bozeman, MT; Holland America Line, Inc., Seattle, WA; Iceland Travel, Reykjavik, Iceland; Luftner Cruises, Innsbruck, O' Tours, Winnipeg, Manitoba; Scandinavia Tours, Vaga, Norway; TayMac Tours, Halifax, NS; Tour & Travel Resources, Long Grove, IL; Travel Excellence, San Jose, Costa Rica; Terra Lu, Homberg, Germany; and Travel Partner Group, Vienna, Austria; are responsible for arrangements on certain tours.

The sole and exclusive responsibility and liability of international airlines shall be in accordance with and as limited by the contract of carriage in the passenger's tickets and applicable tariffs.

Travel Protection Plan: CTD takes every reasonable step to ensure safe travel. CTD recommends that travelers purchase some form of travel protection to help safeguard against losses if you need to cancel or have a medical emergency while traveling. For your convenience, we offer the NTA Travel Protection plan.

Interpretation and Disputes: These Terms are governed by the laws of the United States and the State of Wisconsin, without regard to any conflict of laws and/or provisions. All disputes or causes of action shall be brought exclusively in Waukesha County, Wisconsin with respect to any dispute arising under these Terms, unless otherwise specifically agreed by CTD in its sole discretion. In the event of any dispute, the prevailing party shall be entitled to recovery of its reasonable attorneys' fees and costs. If any provision of these Terms is deemed unenforceable or invalid by a court or arbitrator, then the court or arbitrator shall modify such provision

Solos Share Program

Country Travel DISCOVERIES, LLC welcomes solos of all kinds, on all tours: friends, siblings and singles. We would be happy to "pair up" solo travelers of the same gender, qualifying you both for the per person double occupancy price. If we cannot match you with an acceptable roommate prior to your final payment due date, you can travel at the single occupancy price or receive a full refund.

"A great way for women alone to travel. Can count on having a good time and being safe."

– M.F., Ohio



to the minimum extent necessary to make such provision enforceable and valid. Should such modification prove impossible or impracticable, then the provision shall be severed and the remaining terms of these Terms shall be interpreted and read to give them maximum enforceability. Any cause of action or claim must be commenced within one (1) year after the action or claim arises.

Entire Agreement: These Terms constitute the entire agreement between you and CTD with respect to your travel, your reservation and your request for a reservation. These Terms supersede all prior or contemporaneous understandings or agreements, written or oral, regarding such subject matter. Any waiver of any provision of these Terms will be effective only if in writing and signed by CTD. These Terms will inure to the benefit of CTD's successors and assigns. CTD reserves the right to modify these terms and conditions at any time without prior notice to clients.

Updates: Updates to terms and conditions in between publication of new editions are available upon request or online at CountryTravelDiscoveries.com/terms.

Questions?

Country Travel DISCOVERIES

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Group Deluxe

Schedule of Insurance Coverage and Other Non-Insurance Services

Trip Cancellation**	Trip Cost***
Trip Interruption**	150% of Trip Cost
Travel Delay - 6 hours	\$750 (\$150/day)
Missed Connection - 3 hours	\$500
Baggage/Personal Effects	\$1,500
Baggage Delay - 24 hours	\$400
Non-Medical Emergency Evacuation	\$150,000
Accident & Sickness Medical Expense	\$50,000
Emergency Medical Evacuation, Medical Repatriation & Return of Remains	\$250,000
Non-Insurance Worldwide Emergency Assistance Services*	Included

Coverages may vary and not all coverage is available in all jurisdictions.

**For \$0 Trip Cost, there is no Trip Cancellation and Trip Interruption is limited to \$500 return air only.

***Up to the maximum limit of \$20,000.

To purchase this plan please contact Country Travel Discoveries:

Call: 855-744-TRIP (8747) or 262-923-8120, or

Email: reservations@CountryTravelDiscoveries.com

A full Plan Document can be found on our website at:

www.CountryTravelDiscoveries.com/TPP

To learn more about the Group Deluxe Plan benefits:

Please contact the Travel Insured Group Desk at 844-440-8113.

*Non-insurance assistance services are provided by OnCall International.

Insurance benefits are subject to limitations and exclusions, including an exclusion for pre-existing conditions. This piece contains highlights of the plans. The plans contain insurance benefits underwritten by the United States Fire Insurance Company under form series T210 et. al. C&F and Crum & Forster are registered trademarks of United States Fire Insurance Company. The plans also contain non-insurance Travel Assistance Services that are provided by an independent organization, and not by United States Fire Insurance Company or Travel Insured International. Coverages may vary and not all coverage is available in all jurisdictions. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Travel Insured. T-17244

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