

FAQs and Facts About HOLLAND TULIP SERENADE On the *MS Amadeus SILVER II*

Beverage policy: Coffee and tea are included after every meal, as well as a welcome cocktail at the beginning of your cruise. Wine, Beer & Soda will be provided with dinner.

Bicycles on board the Amadeus *SILVER II*: A selection of catalogue bicycles (including helmets) are available, free of charge, enabling you to explore places on dry land in your own way and at your own pace.



Dietary needs: On request, our chefs along the way will certainly provide special dishes suitable for people with conditions such as lactose or gluten intolerance. Every meal has vegetarian options on the menu. We ask that you note your requests on our Traveler Profile, and speak to your Tour Director to reaffirm your request at the beginning of your trip.

Dining & Cuisine: During our cruise, the culinary element of your river adventure begins in our bright

Panorama Restaurant with a generous breakfast buffet. The staff will be pleased to also provide various freshly cooked egg dishes straight from the kitchen.

In the middle of the day you can choose between varied menus and buffet specialties in the Panorama Restaurant or a light lunch alternative in the Panorama Bar.

Your day on the water is crowned in the evening by what one might term a “culinary seduction”! Our carefully composed 5-course menu opens up for you a multitude of pleasurable moments involving regional specialties of the countries through which you travel, sophisticated menus, classic favorites and vegetarian alternative dishes.

Dress Code: We recommend that you dress “resort casual” for dinner. By day and for the shore excursions we recommend you wear casual clothing and comfortable shoes, and also take with you a pullover or jacket for cooler evenings. Please remember also to pack some form of headgear, sunglasses and a raincoat.



Electricity & Adapter: Electricity throughout Europe, including on board our ship, is 220 V, 50 Hertz. We suggest using a 2-pin adapter for 110V appliances. Please note that for safety reasons it is not permitted to use flat irons and similar equipment in the cabins of the ship.



Elevator on board: The *SILVER II* features a “lift” (European term for Elevator) on all decks except the sun (top) deck.

Fitness room on board the *SILVER II*: Our vessel has a fitness room with a range of professional training devices. The fitness room is located on the Haydn deck and is open around the clock.

Gift shop on board: A gift shop on board offers items under the Amadeus brand name, souvenirs, postcards and stamps, accessories and some everyday products. Inquire about the shop’s operating hours at Reception.

Internet during the trip: Wireless Internet Access is available on the ship for a nominal fee. We ask for your understanding that connection during the trip may be weaker on certain sections of the route, and does not always meet the standard of hotel internet connection.

Language: English is widely spoken onboard by cruise managers and almost all crewmembers. All lectures, announcements, shore excursions, and other communications on board will take place in English.

Quietvox’s headsets for excursions: On our excursions you’ll be provided with Quietvox’s easy to use wireless Audio System. The receiver can be worn quite comfortably round the neck or carried in a bag, and the comfortable headphones allow you to hear your experienced tour guide’s explanations with the very best acoustic quality. The system is, of course, also compatible with hearing aids.

Smoking policy: During our cruise, smoking is not permitted in any indoor or outdoor area of the *SILVER II* other than a small outdoor break area located near the rear of the ship on top deck.

Stateroom amenities: All cabins are equipped with shower, infotainment-system with flat screen TV, telephone, safe, spacious wardrobe and hairdryer. Each cabin has its own adjustable air-conditioning system and a comfortable bathroom provided with some luxury cosmetics including shower gel, shampoo and conditioner, and body lotion. All suites are additionally equipped with a minibar and a comfortable seating area.



Tippling: Unlike most European River Cruise vacations, Country Travel DISCOVERIES has included *gratuities* for our ship personnel in your tour price!